

Privacy Policy

Your privacy is important to us, and maintaining your trust and confidence is one of our highest priorities. We respect your right to keep your personal information confidential and understand your desire to be aware of the use being done with the information we obtain from you. We hope that by taking a few minutes to read this privacy policy, you will have a better understanding of what we do with the information you provide to us and how we keep it safe.

What information do we collect?

We collect information from you when you visit our site, register for our services, use the trading platforms, subscribe to our newsletter or fill out a form or application. We may further use the information received by us through emails or phone calls.

Due to legal and regulatory reasons which concern, inter alia, the prevention of anti-money laundering and terrorism financing, when registering as our client you will be asked to provide certain personal information such as your name, your date of birth, your address, your phone number, your credit card information and a photocopy of your national ID card, passport, or other form of ID and a proof of address, such as a recent utility bill. We may obtain personal information as a result of authentication or identity checks, including checks with credit reference agencies (who may keep a record of the information) to prevent fraud.

We may also collect personal information that derives from your use of our website and trading platform including site areas visited, pages viewed, frequency and duration of visits, Internet Protocol (IP) address, computer identification parameters, types of transactions conducted, documents downloaded, mouse clicks, mouse movements, scrolling activity as well as text you type in this website and which website referred you to ours or to which websites you link. Such information will be kept together with your personal profile.

What do we use your information for?

Any of the information we collect from you may be used in one of the following ways:

- ✓ To personalize your experience and to maintain your personal profile;
- ✓ To improve our website, including in order to understand the products and services that you may be interested in obtaining from us or from the Partners;
- ✓ To contact you when necessary or appropriate in relation to the services being provided to you and to keep you updated with information regarding the transactions you made;
- ✓ To improve our customer service;
- ✓ To process transactions;

- ✓ To administer a contest, promotion, survey, or other site feature;
- ✓ To manage and administer the products and services provided to you, including in order to provide you with marketing information regarding our products and services and those of our Partners.
- ✓ To enforce the governing terms and conditions and applicable law.
- ✓ To send periodic emails;
- ✓ To confirm your identity;

Do we disclose any information to outside parties?

We do not sell, trade, or otherwise transfer to outside parties your personally identifiable information. This does not include our business partners, contractors, service providers, transaction processors as well as other trusted third parties who assist us in operating our website, conducting our business, or servicing you (the “Partners”) , so long as the partners agree to keep this information confidential. We may also forge partnerships and alliances, which may include joint marketing agreements, with other companies who offer high-quality products and services that might be of value to our clients. In order to ensure that these products and services meet your needs and are delivered in a manner that is useful and relevant, we may share some information with partners, affiliates and alliances. The use of your personal information is limited to the purposes identified in our relationship with the partner or affiliate.

We may also release your information when we believe release is appropriate to comply with applicable law, enforce our site policies and agreements, prevent or solve fraud or misuse of our services, protect ours or others rights, property, or safety. Your information can also be shared with law enforcement agencies and other competent authorities as well as with other third parties, as may be required in any case of dispute, or legal proceeding of any kind between you and FXMARKER, or between you and other clients or third parties with respect to, or in relation with the services we provide, or, when we believe that you have breached or intend to breach any applicable law or the provisions of the agreements between you and FXMARKER.

We may also share your information during any reorganization of the operation of our services within a different framework, or through another legal structure or entity, or if we are in the process of being acquired by, or merged with another entity, provided however, that those entities agree to be bound by the provisions of this policy, with respective changes taken into consideration.

Non-personally identifiable visitor information may be provided to other parties for marketing, advertising or other uses.

Except as described above we will not sell, transfer or otherwise process your personal information without your unambiguous consent.

How do we protect your information?

We implement a variety of security measures to maintain the safety of your personal information when you enter, submit, or access your personal information.

We offer the use of a secure server. All supplied sensitive/credit information is transmitted via Secure Socket Layer (SSL) technology and then encrypted into our payment gateway providers database only to be accessible by those authorized with special access rights to such systems, and are required to keep the information confidential.

While such systems and procedures reduce the risk of security breaches, they can never provide absolute security and FXMARKER cannot guarantee that its service will be immune from any wrongdoings, malfunctions, unlawful interceptions or unauthorized access to the information stored therein and to other information security risks, or that your private communications on or through our service will remain private.

Do we use cookies?

Yes. Cookies are small files that a site or its service provider transfers to your computer's hard drive through your web browser (if you allow) that enables the site's or service providers' systems to recognize your browser and capture and remember certain information.

We use cookies for several purposes including in order to help us remember and process the trades you made, understand and save your preferences for future visits, keep track of advertisements and compile aggregate data about site traffic and site interaction so that we can offer better site experiences and tools in the future. We may contract with third-party service providers to assist us in better understanding our site visitors. These service providers are not permitted to use the information collected on our behalf except to help us conduct and improve our business.

We use both session ID cookies and persistent cookies. A Session Cookie allow users to be recognized within the website so any page changes or item or data selection you do is remembered from page to page and in order to allow you to access your account online. Such cookies expire when you close your browser. Persistent cookies are used to collect statistical information referred to above and to remember your information and settings when you visit us in the future, in order to provide you with a faster and more convenient access. Persistent cookies remain on your hard drive for an extended period of time.

FXMARKER also uses Remarketing with Google Analytics and Google Adwords to advertise online. Third-party vendors, including Google, show our ads on sites across the Internet. FXMARKER and third-party vendors, including Google, use first-party cookies (such as the Google Analytics cookie) and third-party cookies (such as the DoubleClick cookie) together to inform, optimize and serve ads based on someone's past visits to our website.

You may opt out of Google Analytics for Display Advertising and customize Google Display Network ads by using Google's [Ads Preferences Manager](#). You are also encouraged to visit Google Analytics Opt-out Browser Add-on and Google's privacy center.

Most browsers allow you to refuse to accept cookies and to delete existing ones. Blocking all cookies will, however, have a negative impact upon the usability of many websites. If you block cookies, this may not enable you to use or otherwise may impair the quality of the services we provide you. Some persistent cookies, such as Flash cookies, cannot be blocked by changing your browser's settings.

Third party links

Occasionally, at our discretion, we may include or offer third party products or services on our website or otherwise provide you information for third parties. These third party sites have separate and independent privacy policies. We therefore have no responsibility or liability for the content and activities of these linked sites.

Updating your information and Opt Out procedures

During your registration process you will be given the option to opt-out of subscribing to: (a) Marketing services; (b) Newsletters; (c) SMS (text) messages; (d) Other electronic communications.

You can also opt out of these services by emailing us at cs@fxmarker.com.

You may also inform us at any time that your personal details have changed or that you wish us to delete personal information we hold about you by emailing us at cs@fxmarker.com. We will change or delete your personal information in accordance with your instructions, except to the extent that we are required to hold your personal information for regulatory or legal purposes, to provide you with the services you have requested or to maintain adequate business records. In any case, we may keep any aggregated or anonymized information for the purposes described in this policy, indefinitely.

Your Consent

By using our site and/or by using our services you consent to our privacy policy.

Changes to our Privacy Policy

FXMARKER may amend this privacy policy from time-to-time. Please check this page regularly to ensure you are familiar with the current version.